**SOCIAL SERVICES**

The following services can be obtained by contacting Seven Hills Community Services Department at 216-525-6230.

**FOOD ASSISTANCE**

Emergency assistance for anyone in need of food and paper products, please contact Community Services at 216-525-6230.

Qualifying Seven Hills residents are also welcome register with South Hills Lend-A-Hand Food Pantry for monthly assistance by calling 440-526-0514.

**UTILITY ASSISTANCE**

There are Utility Assistance programs available that help eligible Ohioans pay their utility bills. Click on the links below for information.

[**HEAP - Home Energy Assistance Program**](https://development.ohio.gov/individual/energy-assistance/1-home-energy-assistance-program)**-**The Home Energy Assistance Program (HEAP) is a federally funded program administered by the Ohio Development Services Agency. It helps eligible Ohioans pay their home energy bill. The benefit is applied directly to a customer’s utility bill or bulk fuel bill. The amount of the benefit is determined by the number of people in the household, the heating source, and the region of residence.

Call HEAP toll-free at (800) 282-0880 during regular business hours (7:30 a.m. to 5:00 p.m.) Monday through Friday.  
For the hearing impaired with a telecommunication device for the deaf (TTD), call the toll-free number (800) 686-1557, or in Franklin County, call (614) 752-8808.

[**Homestead Exemption**](https://fiscalofficer.cuyahogacounty.us/en-US/homestead-exemption-faq.aspx)**-** The Homestead Exemption allows low-income senior citizens and permanently and totally disabled Ohioans, to reduce their property tax bills, by shielding some of the market value of their homes from taxation.

[**PIPP - Percentage of Income Payment Plan**](https://development.ohio.gov/individual/energy-assistance/2-percentage-of-income-payment-plan-plus) - The Percentage of Income Payment Plan Plus (PIPP Plus) is an extended payment arrangement that helps Ohioans maintain their natural gas and/or electric service. Regulated gas and electric companies accept payments based on a percentage of the customer’s household income.

The program provides customers with a consistent payment amount year-round and customers who pay on time and in full receive credit for the balance of their current bill as well as credit to reduce their outstanding balance. Over 24 months, a customer can eliminate their outstanding balance by paying on time and in full.

[**Salvation Army**](https://centralusa.salvationarmy.org/usc/utility_assistance/#:~:text=Emergency%20Utility%20Assistance%20Programs%201%20Rent%20%2F%20Mortgage,are%20offered%20directly%20from%20The%20Salvation%20Army.%20) - Emergency Utility Assistance Program information to stop disconnection of service.

[**NEORSD Sewer Crisis**](https://customerservice.neorsd.org/s/cost-saving-program) - (Disconnection Notice) For customers of Northeast Ohio Regional Sewer District.

[**Cleveland Water Discount Program**](https://www.clevelandwater.com/customer-service/water-rates/discount-programs) - Must be a customer of Cleveland Water.

**YULETIDE HUNGER PROGRAM**

The Yuletide Hunger Program has been helping residents for over 40 years.  
Contributions should be received by the first week of November and be made payable to The City of Seven Hillsand sent to:

**City of Seven Hills  
c/o Yuletide Hunger Program  
Community Services Department  
7325 Summitview Dr   
Seven Hills, Ohio 44131**